

Frequently asked questions (FAQ)

Am I entitled to rent a room?

The offer is aimed at employees of the UniversitätsSpital Zürich [*University Hospital Zürich*], employees of third party-funds and persons being trained at the USZ.

Where exactly is the property and where is the USZ?

Please see the "[Lageplan der Unterkünfte](#)" [*staff houses site plan*] for the location of the staff houses.

Am I allowed to move in some days earlier / later?

The fixed moving in date is the 1st and 16th day of each month. Should this date be a Saturday, Sunday or Bank Holiday, the following business day will be the moving in date. In some cases and only by prior arrangement, it is possible to move into the room already on the weekend. The room key will then be available from the reception located in the northern wing 1 (gynaecological hospital, reception occupied 24 hrs.). Please complete the moving in forms on the following business day at the customer service.

How to get there?

Airport: tram 10

Zürich main station: tram 6 and 10

Further information: www.sbb.ch

What about the termination of the tenancy agreement?

The tenancy agreement may be terminated to the middle or end of each month. Should this date be a Saturday, Sunday or Bank Holiday, the following business day will apply. The notice period is two months.

What will my exact address be?

Since all rooms of the staff houses are normally occupied, we can give you the exact address only about 2 weeks before moving in.

Are parking spaces available?

There are no parking spaces available. Unfortunately, it is not possible to rent parking spaces from the USZ. For short stays (of up to 4 months), the City of Zürich does grant parking permits for the "blue zone". Please see www.stadt-zuerich.ch for details. Close to the USZ, there is the [Parkhaus der Universität Irchel](#) [*multi-story car park of the University of Irchel*], where you can rent, in your function as an USZ employee, cheaper parking spaces at the "Kantonal Besoldete" tariff. In order to apply for a parking space, you only require a stamp of the customer service (Nord2 A 664) to be put on the application form.



Direktion Betrieb

Are pets allowed?

Keeping pets is not allowed (this also applies to small animals such as hamsters, mice, etc.).

Do you also have double rooms?

No, only single rooms are available for rent. The entire infrastructure (toilet, shower, kitchen) is intended for one person per room/studio.

Where can my visitors stay overnight?

We offer single and double rooms in our guest house at Bolleystrasse 45. More information you will find [here](#).

Are there rooms for smokers?

No, there is a strict ban on smoking in the staff houses. Smoking is only allowed in the properties (VOG-10, PLA-10, HAL-14, BOL-13, BOL-41, BOL-45) within marked smoking zones. As for the properties (HAL-22, HAL-31, BOL-28, ZUR-30, FLI-17), you may smoke in the entry area. In the event of an infringement of the general ban on smoking, a lump sum in the amount of CHF 500 will be charged to cover the reconditioning costs.

Where can I park my bicycle?

You are allowed to park your bicycle in all staff houses. Please see the description of the respective house whether there are parking spaces for bicycles available in the basement.

Are there telephone, internet and cable television connections available?

All rooms are equipped with a cable connection. However, a television is not available. You may have your telephone activated by the customer service for a monthly basic fee of CHF 30. For internet connection you can use w-lan. Please see the description of the respective staff house whether there is a telephone in your room or in the corridor.

What does the kitchen equipment comprise?

All kitchens are equipped with a stove, a microwave and storage space. Kitchen utensils, dishes, detergents, etc. are not available. Please see the description of the respective property for details on the kitchen equipment.

Where do I get an adapter for the wall socket?

Adapters are available from all wholesalers. You can also buy an adapter from the customer service for CHF 10.

Can my parcels be delivered to a destination of my choice, if it is not possible to get them at the post office?

Yes you can - there is an offer from the Swiss Post, called PickPost. For more information see [Swiss Post - PickPost](#)

