

Information for patients on visiting rules

Dear Patient,

Based on Zurich Department of Health guidelines, the following rules currently apply: it is possible for people without flu-like symptoms to visit and accompany patients. At our main entrances, everyone must undergo a verbal COVID-19 security check performed by our security staff.

Visiting inpatients:

Your visitors need to obtain a visitor's pass. This is issued by department staff in consultation with you when you are admitted to hospital. We require your visitors' names and contact details. The pass is sent electronically to the person concerned and must be shown to security staff at the main entrance.

Visiting rules

- You can name one person as a visitor for the duration of your stay.
- The duration of visits is limited to one hour per day within visiting hours.
- Daily visiting hours are from 1 p.m. to 8 p.m.
- The person must announce their visit in advance by phoning the ward.
- Before the visitor enters the patient room, the person must report to the nurses' station.
- In shared rooms, a maximum of two visitors are permitted at the same time.

People accompanying you

One person is allowed to accompany you to your appointment at USZ or during your admission to hospital. A written right of access for this person is not required.

Important notes (obligation to wear a mask and hand hygiene)

The following rules apply for your personal protection and for the protection of other patients and staff:

- Obligation to wear a mask: surgical masks must be worn within the UHZ. You will be given one at the entrance.
- Comply with strict hand hygiene rules: wash your hands thoroughly or disinfect them when you are admitted to hospital, and after coming into contact with other people and objects in the public sphere.
- Do not touch your eyes, nose or mouth.

By following these measures, you too can help to prevent COVID-19 from spreading throughout the hospital.

We thank you for your cooperation and adhering to the regulations. If you have any questions, you can contact the nursing team caring for you or the doctors treating you at any time.

University Hospital Zurich